



eddieandbarkus

canine daycare grooming and hotel

Policies and Procedures

As the guardian of the referred canine guest(s), I understand **eddieandbarkus™**, it's owners, officers, directors, and agents, will exercise due care to protect the health and safety of my dog while in their care, and in the event my dog becomes ill or sustain injury, I have given permission for those charge to take whatever steps necessary to obtain medical treatment for my dog, and I agree to pay all charges incurred. I consent to any veterinarian being retained to render care for my dog. I understand the concept of dog daycare/overnight hotel is to allow for dogs to be socialized by interacting with people and dogs. As always, with interaction of dogs, there is a chance of injury. I assume all risk of injury to my dog while at **eddieandbarkus™** or in transportation to any veterinarian clinic, so long as reasonable care is taken to prevent any unnecessary injury, death, or loss. Also, if I ask for more than one dog to be placed in the same kennel for boarding, I assume liability for any injuries they cause to each other.

By entering my dog at **eddieandbarkus™**, I agree not to file legal charges against **eddieandbarkus™**, their owners, employees, officers, directors, or agents for any injury, death or loss of my dog without first asserting my claim directly to **eddieandbarkus™**. I hereby waive and release **eddieandbarkus™**, its owners, employees, officers, directors, or agents, from any and all liability of any nature for any injury, death or loss of my dog resulting from **eddieandbarkus™** actions or from the actions of my dog or any other dog while in the custody of, or on the grounds or surrounding area of **eddieandbarkus™**. If a life threatening injury or death occurs, **eddieandbarkus™** will notify the owner of the canine immediately to receive specific instructions on how to proceed or take the canine to it's veterinarian on file. In the event my dog causes injury to another dog or to a person while at **eddieandbarkus™**, I agree to indemnify and subrogate **eddieandbarkus™** from any action which may be brought against it, and for any defense, settlement, or judgment against it. I will assume all liability for the actions of my dog and agree to maintain personal liability insurance to cover me in the event of such an incident.

ENTRANCE REQUIREMENTS FOR CANINE DAYCARE/OVERNIGHT HOTEL

- Must be 4 months of age or older
- Must be spayed or neutered if over 6 months of age
- Must be current of Rabies, Distemper, and Bordetella vaccinations
- Must be in good health and flea/tick free
- Must be non-aggressive and not toy protective
- Must have completed application and credit card number(s) on file
- The Canine must complete interview and canine interaction evaluation

CANCELLATION POLICY- We ask for you to cancel 48 hours in advance of your daycare or hotel reservation. A Canine hotel stay is charged the normal rate for a no-show and boarders are charged a minimum of a two-night cancellation fee.

AGGRESSIVE DOGS- We do not accept aggressive dogs. Our thorough interview process screens for aggression. If an accepted dog exhibits unacceptable behavior, the dog is given a timeout and the owner is informed of the incident, we will then work with the canine owner to resolve the situation or the dog will be asked not to return to day or overnight hotel.

CANINE DAYCARE FOOD- If your canine guest is scheduled for a daycare, and you wish for your dog to have lunch, bring your own container or baggie with their name on it. Dogs are not given anything you don't bring. Most dogs do fine without lunch, but it's your choice. There is no food allowed in the play area so all dogs who are eating are separated and placed in the canine hotel.

COLLAR AND LEASH- All dogs must have a collar with a tag with your current contact information, as well as the canine's name. On occasion we will remove your dog's collar when entering the play area to prevent collars getting caught up during play. All of your canine's items will be placed in a bin with your dog's name on it.

VALUABLE AND PERSONAL PROPERTY- Eddie and Barkus is not liable to you for your canine campers personal property damaged, lost, or stolen while on or around Eddie and Barkus premises. If your canine guest causes damage to **eddieandbarkus™** facilities or equipment, you as the canine owner are liable to Eddie and Barkus for its full cost of repair or replacement.